

## Job Opening

### **Job Title: Field Service Engineer**

Job Type: Full-time employment

#### **Introduction:**

Dynamic Systems Inc. is the global leader in metallurgical thermo-mechanical test and simulation systems. DSI's customers include the top metallic materials producers, research universities, and government energy and defense laboratories worldwide. We are located in the greater Albany, NY metropolitan area in the town of Poestenkill, NY. For more information on our products and customers visit our web site at [www.leeble.com](http://www.leeble.com).

We currently have an opening for a Field Service Engineer to install, service, repair and conduct training on our research equipment both at our manufacturing facility and at customer locations around the world. DSI System Service Engineers interact with leading scientists and engineers at some of the most prestigious materials research laboratories in the world. This is an opportunity to work with highly motivated colleagues in a science-oriented and creative manufacturing environment. We offer a competitive salary, excellent benefits and significant career development opportunities.

#### **Responsibilities:**

- Finalize system manufacture (configure and calibrate) in-house
- Service, calibrate, and upgrade system on customer's site
- Troubleshoot system functions both in-house and on customer's site
- Train users on how to efficiently operate the equipment
- Evaluate and troubleshoot system performance both in-house and on customer's site
- Evaluate products through quality control procedures
- Serve as project leader
- Develop documentation
- Perform successful installations worldwide
- Train new and existing customers on proper system usage
- Successfully troubleshoot system operations worldwide

*Note: This job summary and listing of duties is for the purpose of describing the position and its essential functions at time of hire. DSI operates in a rapidly changing environment and job functions and requirements may change over time.*

**Requirements:**

- A 4 year technical degree in Electronics, Mechatronics, Materials or other relevant field
- 3+ Years of relevant experience
- Technical Skills: Schematics, Multimeter, Oscilloscope, Microsoft suite, Programming is a plus (python, C, etc.)
- Excellent computer skills
- Mechanical aptitude
- The ability to read and understand schematics, logic diagrams and wiring drawings
- Excellent organization and communications skills
- The ability to interact well with customers on a professional basis
- The ability to work with minimal supervision to meet deadlines
- Ability to travel up to 50% both within the U.S. and internationally

If this position describes your talents and experience, and you know that you can help drive the success of our growing company, then we want to hear from you! Please send your resume and cover letter identifying why you are the best candidate for this position to: <https://careers-vpgsensors.icims.com/jobs/>.